

## Fifth Periodic Report

**15.11.2020-14.05.2021**

International Partners were unable to meet in person throughout the six months as a result of the COVID-19 limitation. They collaborate online, with foreign tutors guiding and supervising partners from Kosovo. They also share papers and provide comments for each other's CPD course outlines, as well as for each other's course analyses and best practices exchanges. During the creation of CPD courses, there were several issues, including poor teamwork and misunderstandings, that seemed to have worsened. The project duration has increased due to CPD processes being delayed by COVID-19 constraints. Due to the COVID-19 outbreak, a reflection workshop and study visit to JAMK were held later. During the research visit, introductions for identifying the competencies on EQF levels 5, 6, and 7 in client/person-centered service, multidisciplinary cooperation, evidence-informed practice, and innovation and entrepreneurship were given. The partner institutions took part in this virtual study tour at JAMK and exchanged good practices and innovations for creating CPD courses in interdisciplinary collaboration, client/person-centered service, evidence-informed practice, innovation processes, and entrepreneurship. In terms of the working model of an interdisciplinary allied health practice center, Kosovo partners have run into issues with working practices. The facilities and part of the equipment are available, and around two-thirds of the protocols are almost complete. There have been some nominations made for the advisory industrial board and joint venture group.

The severe COVID-19 pandemic, especially in Kosovo, has hampered practical action in education and training. Development work will continue with the granted additional year. There is a delay in the production of materials. Sharing more examples and approaches with Kosovo's partners and facilitating co-creation sessions during the study visits and reflective seminars is not enough in the pandemic situation, where there is little possibility to conduct piloting. In the future, tutoring should support the process of continuous development. The severe COVID-19 epidemic has made it difficult to take effective education and training

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measures, particularly in Kosovo. With the additional year given, development work will continue. The manufacturing of the materials has been delayed. In the epidemic scenario, when there is minimal opportunity to do piloting, sharing additional experiences and techniques with Kosovo's partners and facilitating co-creation sessions during research visits and reflection seminars is insufficient. In the future, tutoring should assist in ongoing learning and development, where it is important to notice even the smallest improvements. The fact that piloting has not yet started is due to a variety of factors, including the Covid 19 epidemic. Examining the growth process from a learning viewpoint may also be beneficial. What the Kosovo partners have discovered during the process should be highlighted in a reflective workshop. Overall, a lot of procedures have started, but they need to be finished or continued. It is necessary to redefine the objective of providing a platform for health services and including patient data management within it. To present the real-world experiences being implemented at the SMAHPC Center (units) in Kosovo with the EU tutors, in terms of collaboration practices and attitudes between professionals, students, and clients, monthly regular reflective online sessions have been organized as part of this period's peer support system development.

The organization of team-based reflections online - Kosovo partners prepare videos and presentations of the work being performed:

It will be led by Kosovo teachers who are going to start piloting during the Winter Semester (HC and UGJFA)

- Monthly

Key staff and participating students of these courses and professional partners

- Peer-to-peer monthly reflective sessions.

Partners from JAMK gave an online session for reviewing and analyzing all the courses for all the competencies for Kosovo partners during this period because of pandemic restrictions.

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