

## WP4

### Development of CPD courses

COURSE 1		
Name of the course	Digital Bussines	
EQF Level	6	
Place	University “ Kadri Zeka “ Gjilan	
Structure of the course	Contact hours 5 Frequency 4 Assessment – yes	
Educators	PhD.C. Refik Ramadani	
Target group	Students	
Competences	Content	Learning strategies
<p>Student Knowledge:</p> <ul style="list-style-type: none"> <li>• Be able to apply the basic concepts in practice.</li> <li>• Provide a brief overview of the various trends, categories and technologies in this area.</li> <li>• Understand the relationship, both historical and current, between the use of information systems and productivity in business.</li> </ul>	<p><b>Week Lecture that will take place</b></p> <p><b>First week:</b> Course introduction - Presentation of syllabus</p> <p><b>Second week:</b> Introduction to information systems</p> <p><b>Third week:</b> Information Systems: Concepts and Management</p> <p>- Familiarity with UKZ information systems</p> <p><b>Fourth week:</b> Information Security</p>	<p>In order for this subject to work, everyone must actively participate in the classroom. First, you need to be present in the classroom. Second, you need to prepare for class. Third, we must share our thoughts with others in order to expand one another's knowledge. It is a good practice to follow what is happening with</p>

Project Number:



<ul style="list-style-type: none"> <li>• Provide a summary of the successes and failures of information systems and some of their causes.</li> <li>• Know the principles and roles of Open Source Software vs Proprietary Software.</li> <li>• Be able to provide insights and comments on various information systems topics such as Business Intelligence, Operating Systems etc.</li> <li>• You can clarify the use and importance of Information Systems Auditing and their Governance.</li> <li>• Do researches, reports, and lead classroom discussions on specific topics at DB.</li> <li>• Work as a Business Analyst</li> <li>• Work as a Project Manager</li> <li>• Work in Microsoft Visio</li> </ul> <p>Know how to create a claim definition document.</p>	<p><b>Fifth week:</b> Modern Organization in the Digital Economy; Case study: Can IT help with long queues at major airports?</p> <p><b>Sixth week:</b> E-Commerce - E-commerce giants: Amazon and Dell sales channels</p> <p><b>Seventh week:</b> Computer Software trend and prospect - Blockchain, Cybersecurity</p> <p><b>Eighth week:</b> The first colloquium</p> <p><b>Ninth week:</b> Virtual Reality</p> <p><b>Tenth week:</b> Internet things and Big data</p> <p><b>Eleventh week:</b> Organizational Information Systems - Notification with ERP, CRM, SCM, MIS, TPS</p> <p><b>Twelfth week:</b> Management Support Systems Managers and Decision Making, Decision Support Systems</p> <p><b>Thirteenth week:</b> Types of networks - Knowledge of networks from the point of view of purchase, examples of computer networks</p>	<p>business and technology in the region and around the world. One way to stay informed is to follow the country's economic and technological news, as well as read the websites of world-renowned magazines such as Computer World, Tech Republic, etc. Each group will present new news about information systems.</p>
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Project Number:





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	<b>Fourteenth week:</b> Presenting of Projects <b>Fifteenth week:</b> Midterm 2	
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